

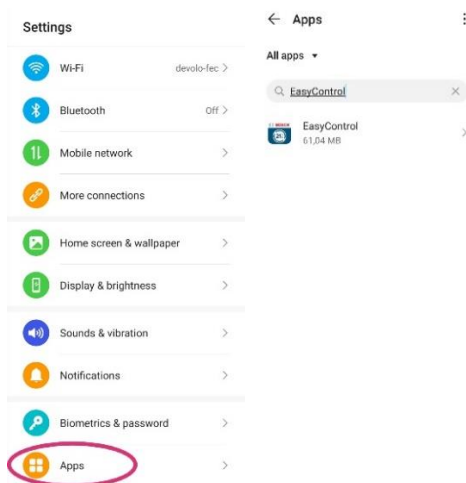
EasyControl Crash Fix for Android

Problem: The latest version of Bosch EasyControl app is installed, but you are still experiencing problems with the app such as crashes when opening the app or when trying to log in.

Solution:

Step 1: Clear the EasyControl app Data and Cache*:

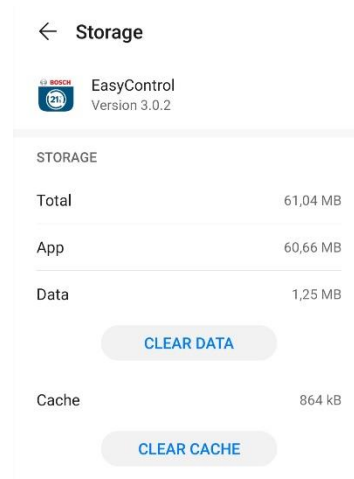
- Go to your smartphone Settings
- Click on 'Apps' and search for the EasyControl app:



- Click on the EasyControl app and then on 'Storage':

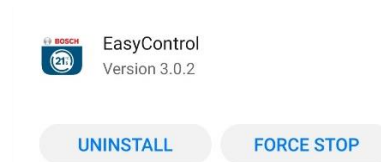


- Click on 'Clear Cache' and 'Clear Data':



Step 2: Delete the EasyControl app:

- Go back to the previous tab (click on the arrow next to 'Storage')
- Click on 'Uninstall':



Step 3: Re-Install the latest EasyControl app version in the Google Play Store

Step 4: Open the EasyControl app and follow the given steps

You will now be able to use the EasyControl app again with no further issues! 😊

Still experiencing problems with the app or do you have additional questions? Do not hesitate and contact our Customer Service:

technical-advice@uk.bosch.com

*The exact tabs naming could differ slightly depending on the model of the smartphone