

EasyControl Login Fix for iOS

Problem:

When you log in with your Bosch ID on the EasyControl app, you repeatedly get the following error message:



Solution:

Step 1: Delete the EasyControl app:

- Tap and hold on the EasyControl app icon
- Tap on the (X) icon when it appears to confirm you want to delete the app.

Step 2: Re-Install the latest EasyControl app version in the App Store

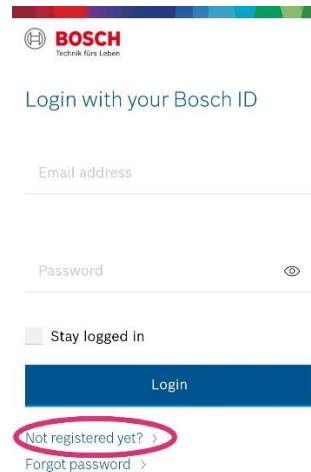
Step 3: Open the EasyControl app and follow the steps until you reach the Bosch Login

Please log in again with your credentials.

Are you able to log in again? If yes, great! 😊

If not, continue to [step 4](#).

[Step 4: If you still get an error message, please click on 'Not registered yet?' and make a new account with your credentials:](#)



[Step 5: Complete the remaining steps of the on-boarding process in the app and you will be able to use the EasyControl app with no further issues! 😊](#)

Still experiencing problems with the app or do you have additional questions? Do not hesitate and contact our Customer Service:

technical-advice@uk.bosch.com